

Health Facility Complaints

DHEC may investigate complaints of potential state and/or federal regulatory violations for the types of providers listed below. DHEC's [regulations table](#) contains its state regulations for these providers. Additionally, on behalf of the federal Centers of Medicare and Medicaid Services (CMS), DHEC certifies that providers meet the [CMS Conditions of Participation](#) for the federal Medicare and Medicaid programs. These state and federal standards also include, among other standards, food protection and fire and life safety codes for providers, where applicable.

Provider types	State <i>(DHEC enforcing state licensing standards)</i>	Federal <i>(DHEC enforcing federal CMS Medicare/Medicaid certification standards)</i>
<i>Abortion Clinics</i>	✔	
<i>Ambulatory Surgical Facilities</i>	✔	✔
<i>Athletic Trainers</i>	✔	
<i>Birthing Centers</i>	✔	
<i>Body Piercing Facilities</i>	✔	
<i>Clinical Laboratory Improvement Amendments (CLIA)</i>		✔
<i>Community Mental Health Clinics</i>		✔
<i>Community Residential Care Facilities (Assisted Living Facilities)</i>	✔	
<i>Comprehensive Outpatient Rehabilitation Facility</i>		✔
<i>Crisis Stabilization Unit Facilities</i>	✔	
<i>Critical Access Hospitals (CAH)</i>		✔
<i>Day Care Facilities for Adults</i>	✔	
<i>Emergency Medical Treatment and Labor Act (EMTALA)</i>		✔
<i>Federally Qualified Health Centers</i>		✔
<i>Freestanding or Mobile Technology</i>	✔	
<i>Hearing Aid Specialists</i>	✔	
<i>Home Health Agencies</i>	✔	✔
<i>Hospice Facilities</i>	✔	✔
<i>Hospice Programs</i>	✔	✔
<i>Hospitals including Psychiatric Hospitals</i>	✔	✔
<i>In-Home Care Providers</i>	✔	
<i>Intermediate Care Facilities for Individuals with Intellectual Disabilities</i>	✔	✔
<i>Midwives</i>	✔	
<i>Nursing Homes</i>	✔	✔
<i>Organ Procurement Organizations (OPO)</i>		✔
<i>Outpatient Facilities for Chemically Dependent or Addicted Persons (e.g., Opioid Treatment Programs)</i>	✔	
<i>Outpatient Physical Therapy/Outpatient Speech Pathology (OPT/OSP)</i>		✔
<i>Portable X-Ray</i>		✔
<i>Renal Dialysis Facilities</i>	✔	✔
<i>Residential Facilities for Chemically Dependent or Addicted Persons</i>	✔	
<i>Residential Treatment Facilities for Children and Adolescents (RTF) (also, psychiatric RTF)</i>	✔	✔
<i>Rural Health Clinics</i>		✔
<i>Tattoo Facilities</i>	✔	
<i>Transplant Centers</i>		✔

