



COVID-19 Vaccine Provider Town Hall

7-14-2021



Recorded Town Hall Sessions and Slides Available DHEC's COVID-19 Provider [Website](#)

Webinars

- VIDEO - COVID-19 Vaccine Provider Town Hall Q&A 05.05.21
 - COVID-19 Provider Town Hall 05.05.21 (PDF)

[View Archived Vaccine Provider Webinar](#)



VAMS and DHEC COVID-19 Vaccination Program Updates and Reminders

COVID-19 Vaccination Program Reporting Reminders						
Requirement Area	System	Metrics				Frequency
Inventory	VAMS	New vaccine deliveries	Doses Administered	Waste	Transfers	Same Day
	VaccineFinder	On-hand inventory				Daily
	DHEC Provider Portal H3707	No longer a reporting requirement as of Friday, July 2, 2021				
	VAMS	Inventory Request with 1 st and 2 nd dose amounts specified in notes				Mondays by 11:59pm
Vaccine Administration	VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON	Vaccine administration event				Within 24 hours
Temperature Monitoring	Via email to COVIDVaccines@dhec.sc.gov Facility Name in the subject line	Temperature monitoring logs for any COVID-19 vaccine containing storage units	Downloaded continuous temperature monitoring device reports		COVID-19 Transport Logs	Fridays by 5pm

Recent Releases: VAMS 5.0 and 5.1

- The most recent releases, VAMS 5.0 and 5.1, occurred June 5, 2021 and June 29, 2021, respectively.
- VAMS Release 5.0, the Clinic Portal Redesign, provided a streamlined user experience through the reorganization of existing Clinic Portal tabs, a consolidation of tabs through collapsible windows within new tabs, and new Clinic Setup and Appointment Management tabs to enhance navigation. 5.0 also added treatment station groups to align hours and absences for like treatment stations and the ability to calculate the total number of appointments available per week for each treatment station group.
- VAMS Release 5.1 further enhanced the Clinic Portal, granting clinic administrators the ability to send appointment notes in both Spanish and English and enable dual appointment reservations for recipients.
- In addition to these updates, VAMS Release 5.1 improved the recipient experience, granting recipients additional convenience and flexibility as they schedule and complete their vaccinations. 5.1 included the ability for recipients to schedule first and second dose appointments in the same session as well as schedule group appointments.

Upcoming Releases

VAMS Release 5.2 is scheduled for late- July. For more information about what this release will include, please join the monthly Clinic Work Group

July Event: Clinic Work Group – Tuesday, July 27, 2021

- Mark your calendars for the upcoming Clinic Work Group! Clinic Work Groups are aligned to upcoming releases so that clinic users have the latest information about VAMS updates and enhancements prior to the changes being made; they also include spotlights from clinics about their VAMS journey to facilitate awareness of lessons learned. Please join us for the July Clinic Work Group using the links below.

Clinic Work Group: July 27, 2021 (2:30 – 3:30 pm ET)

Access

Link: <https://deloitte.zoom.us/j/92634289117?pwd=cTFXMmZ4ODF0ak9wb0ZOa3RIU2tpUT09>

Webinar ID: 926 3428 9117

Passcode: 944905

COVID-19 Provider: DHEC Contacts

- **Provider Operations: COVID-19 Vaccine Management**
 - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
 - COVIDVaccines@dhec.sc.gov
 - [COVID-19 Vaccine Temperature Excursion Reporting Form and Guidance Document](#)
- **Provider Operations: COVID-19 Provider Support**
 - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
 - COVIDProviderEnrollment@dhec.sc.gov
- **DHEC Vaccine Location Web Map**
 - Red/green color updates, information updates
 - VaxStatus@dhec.sc.gov
- **COVID-19 Provider Portal Reporting**
 - Inquiries or assistance with DHEC H3707 Provider Portal
 - Vaxreportinghelp@dhec.sc.gov
- **Provider Operations: New Provider Onboarding and VAMS**
 - Technical assistance, additional clinics, and questions regarding VAMS
 - VAMS@dhec.sc.gov



Please, do **NOT** submit a SIMON Help Desk Request for any COVID-19 vaccine related issue.



General COVID-19 Vaccination Updates

VTrckS Planned Downtime

- VTrckS will be going through some recommended SAP service packs and enhancement packs that are typically applied once per year. These software updates are essential to ensure system security and integrity. To support this effort, VTrckS will be offline and unavailable between **12 noon Eastern on Friday, July 16 and 2 pm Eastern on Sunday, June 18.**
- **Vaccine shipments for orders placed prior to the downtime will ship as per usual.** Awardees and partners are encouraged to plan their ordering around the downtime to ensure providers have sufficient inventory on hand.

Booster Update

Americans who have been fully vaccinated do not need a booster shot at this time. FDA, CDC, and NIH are engaged in a science-based, rigorous process to consider whether or when a booster might be necessary. This process takes into account laboratory data, clinical trial data, and cohort data – which can include data from specific pharmaceutical companies, but does not rely on those data exclusively. We continue to review any new data as it becomes available and will keep the public informed. We are prepared for booster doses if and when the science demonstrates that they are needed.

Pfizer Shipping

Pfizer is running short of COVID-19 vaccine shipper boxes and Controlant temperature monitors because of two factors:

1. The smaller packaging (450 doses vs 1170 doses) requires more shipper boxes and Controlant temperature monitors to deliver the same number of doses.
2. International donations have required additional shipper boxes and Controlant temperature monitors and this is reducing the number of domestic shippers in the supply chain.

Effective on all orders placed after 9:30am ET, Thursday July 15, 2021

- To assist with addressing these shortages, Pfizer 450 orders of 2 or more to the same location may automatically be combined within the same shipper box. For example, if an order includes 2 Pfizer 450 orders, 900 doses of Pfizer vaccine will be packed in the same shipper box with a single Controlant temperature monitor. This practice will reduce both the number of shippers used each day and the number of Controlant monitors shipped.
- Jurisdictions and providers may still order Pfizer 450 packages in single shippers by placing individual orders for each Pfizer 450 package. If an order for a total of 900 doses requires two separate 450 dose packages, two separate orders for Pfizer 450 will need to be placed in VTrckS or VPOP. This policy will not change the configuration of ancillary kits. Ancillary kits will still be shipped in separate boxes of 450 doses each. Orders will still be placed with adult or pediatric intent.
- As a reminder, you can assist with this shortage by returning your shippers and Controlant temperature monitors as soon as possible. Please check the shippers to verify they are completely empty before returning them. Please do not return vaccine or ancillary products in the shippers.

New Website: VFC vs COVID-19 Vaccination Programs. What's the difference?

Though the VFC and COVID-19 Vaccination programs are both federal government programs, they each have distinct requirements based on the associated funding legislation. For this reason, the provider agreements remain separate, and VFC providers must sign and adhere to the requirements of the *CDC COVID-19 Vaccination Program Provider Agreement* in order to receive and administer COVID-19 vaccines. A new website has been developed to assist VFC providers in understanding the difference in the programs' requirements.

[Vaccines for Children Program vs. CDC COVID-19 Vaccination Program | CDC](#)

Updated Prevaccination Checklist and Standing Orders for Pfizer and Moderna

The following materials were updated to reflect changes to the Interim Clinical Considerations for Use of COVID-19 Vaccines Currently Authorized in the United States:

1. [Prevaccination Checklist](#)

<https://www.cdc.gov/vaccines/covid-19/downloads/pre-vaccination-screening-form.pdf>

2. [Pfizer Standing Orders](#)

<https://www.cdc.gov/vaccines/covid-19/downloads/pre-vaccination-screening-form.pdf>

3. [Moderna Standing Orders](#)

<https://www.cdc.gov/vaccines/covid-19/info-by-product/moderna/downloads/standing-orders.pdf>



Weekly updates will continue to be posted to the COVID-19 Vaccine Provider Guidance [webpage](#).

CONTACT US

Provider Operations Unit

COVID-19 Vaccine Management : COVIDVaccines@dhec.sc.gov

COVID-19 Provider Support : COVIDProviderEnrollment@dhec.sc.gov

VAMS: VAMS@dhec.sc.gov

Stay Connected