



# COVID-19 Vaccine Provider Town Hall

6-30-2021



# Recorded Town Hall Sessions and Slides Available DHEC's COVID-19 Provider [Website](#)

## Webinars

- VIDEO - COVID-19 Vaccine Provider Town Hall Q&A 05.05.21
  - COVID-19 Provider Town Hall 05.05.21 (PDF)

[View Archived Vaccine Provider Webinar](#)

# **VAMS and DHEC COVID-19 Vaccination Program Updates and Reminders**

COVID-19 Vaccination Program Reporting Reminders								
Requirement Area	System	Metrics					Frequency	
Inventory	<a href="#">VAMS</a>	New vaccine deliveries	Doses Administered		Waste	Transfers		Same Day
	<a href="#">VaccineFinder</a>	On-hand inventory						Daily
	<a href="#">DHEC Provider Portal H3707</a>	On-hand inventory, itemized by manufacturer and 1 <sup>st</sup> or 2 <sup>nd</sup> dose	Total Doses Administered that day	1 <sup>st</sup> doses administered that day	2 <sup>nd</sup> doses administered that day	Total number of upcoming appointments scheduled as of that day	Total wasted vaccine for that day by manufacturer	Previous day totals due Daily by 12pm
	<a href="#">VAMS</a>	Inventory Request with 1 <sup>st</sup> and 2 <sup>nd</sup> dose amounts specified in notes						Mondays by 11:59pm
Vaccine Administration	VAMS, or  Electronic Medical Record/Electronic Health Record with established interface with SIMON, or  Direct data entry into SIMON	Vaccine administration event					Within 24 hours	
Temperature Monitoring	Via email to <a href="mailto:COVIDVaccines@dhec.sc.gov">COVIDVaccines@dhec.sc.gov</a>  Facility Name in the subject line	Temperature monitoring logs for any COVID-19 vaccine containing storage units	Downloaded continuous temperature monitoring device reports		COVID-19 Transport Logs		Fridays by 5pm	

# VAMS Janssen Vaccine Expiration Date Reminder

- June 10, 2021, the FDA approved an extension of the shelf life for the Janssen COVID-19 Vaccine from 3 months (90 days) to 4.5 months (135 days)
  - On June 22, 2021, the VAMS team has deployed a hotfix updating existing Janssen inventory to expire after 135 days
    - Any new Janssen inventory can be logged with the new expiration timeline



# VAMS 5.1 Release Notes

- **Clinic Portal Updates**

- The inventory tab is now available to all clinic administrators and inventory managers
- Appointment notes can be sent in Spanish or English for standard/mobile clinics
- Clinic administrators for standard/mobile clinics can view operating hours for treatment stations while remaining on the Clinic Setup tab
- Clinic administrators for standard/mobile clinics can view absences for treatment stations while remaining on the Clinic Setup tab
- A warning message will appear for standard/mobile clinics if treatment station group operating hours are set outside of clinic location operating hours
- Clinic administrators for standard/mobile clinics are able to enable and disable dual appointment reservations at their clinic

# VAMS 5.1 Release Notes Continued

- **Third-Party Clinic Updates**

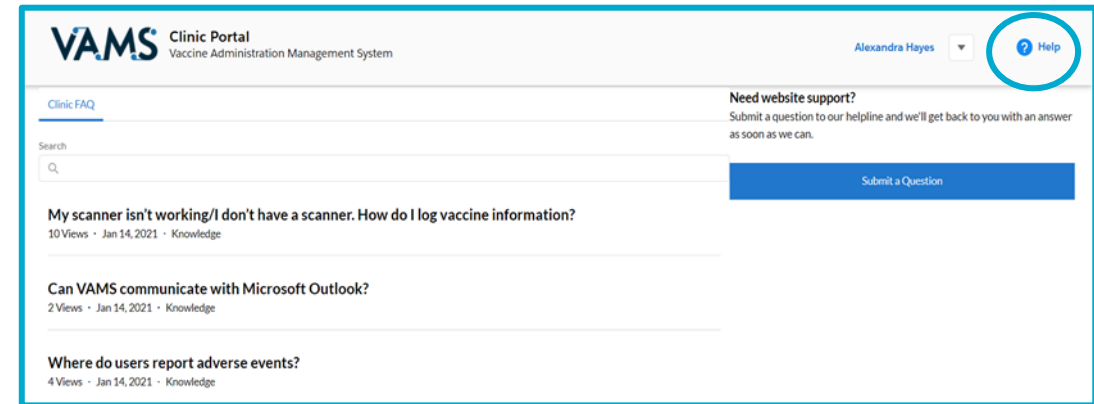
- The Manage Recipients tab is now the Recipient Management tab
- The Bulk Imports tab is now the Data Imports tab
- The Clinic Setup tab is now available for third-party clinic administrators
- Third-party clinics are able to print and download clinic specific QR codes
- Third-party clinic administrators are able to set their clinic as Available for Scheduling

- **Recipient Portal Updates**

- Recipients are able to schedule group appointments for recipients within their shared VAMS account
- Recipients are able to schedule a second dose appointment before

# VAMS Help Desks

- **CDC VAMS Help Desk**
  - Clinic Users submit a help desk ticket
    - submit questions, technical assistance, other issues via the Help function to submit a ticket, or
  - Call 1-833-748-1979, M-F, 8a-8p
- **DHEC Help Desk**
  - Serves SC VAMS Clinic Users, Organization Coordinators and Recipients
  - Email [vams@dhec.sc.gov](mailto:vams@dhec.sc.gov)
    - **Clinic Users:** technical assistance, VAMS onboarding, new clinic set-up, additional clinic set-up requests
    - **Organizations:** VAMS onboarding, registration
    - **Recipient:** registration issues





# COVID-19 Provider: DHEC Contacts

- **Provider Operations: COVID-19 Vaccine Management**
  - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
  - [COVIDVaccines@dhec.sc.gov](mailto:COVIDVaccines@dhec.sc.gov)
  - [COVID-19 Vaccine Temperature Excursion Reporting Form and Guidance Document](#)
- **Provider Operations: COVID-19 Provider Support**
  - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
  - [COVIDProviderEnrollment@dhec.sc.gov](mailto:COVIDProviderEnrollment@dhec.sc.gov)
- **DHEC Vaccine Location Web Map**
  - Red/green color updates, information updates
  - [VaxStatus@dhec.sc.gov](mailto:VaxStatus@dhec.sc.gov)
- **COVID-19 Provider Portal Reporting**
  - Inquiries or assistance with DHEC H3707 Provider Portal
  - [Vaxreportinghelp@dhec.sc.gov](mailto:Vaxreportinghelp@dhec.sc.gov)
- **Provider Operations: New Provider Onboarding and VAMS**
  - Technical assistance, additional clinics, and questions regarding VAMS
  - [VAMS@dhec.sc.gov](mailto:VAMS@dhec.sc.gov)



**Please, do NOT submit a SIMON Help Desk Request for any COVID-19 vaccine related issue.**



# General COVID-19 Vaccination Updates

# Holiday Ordering

## Pfizer Direct Ship Vaccine

- No vaccine deliveries will occur on July 5.
- Limited Saturday, July 3, deliveries are available for jurisdictions that completed the holiday order form prior to June 30, 2021 at 9:00am.

## Moderna Centrally Distributed Vaccine

- No vaccine deliveries will occur on July 5 or July 6.
- Limited Saturday, July 3, deliveries for jurisdictions that need vaccine for clinics scheduled on the holiday weekend. The *Holiday order template\_McKesson\_Independence Day 2021\_v1* is available on the ISD Awardee SharePoint ([COVID-19 > Distribution > Guides and Toolkits](#)).
- Jurisdictions must email the completed form to [COVIDVaccineSupport@McKesson.com](mailto:COVIDVaccineSupport@McKesson.com) by Friday, July 2, at 9:00 am ET.

# VTrckS Ordering Updates and Order Limit Business Rule (new!)

VTrcks ordering updates include:

- On June 24, ordering caps in VTrckS were removed. Products available for ordering include:
  - Pfizer (450 dose)
  - Moderna (10 dose)
  - Moderna (14 dose)
- All Johnson & Johnson's Janssen and Pfizer's 1170 dose COVID-19 vaccine packages are currently unavailable for ordering in VTrckS.
- As of June 24, VTrckS will not allow orders larger than 10,000 doses. Guidance will be provided for orders over this amount soon.
- The shipping cadence for vaccine and ancillary kit orders will remain the same.
- Awardees and partners are free to order vaccine as they need it but are encouraged to order only what is needed and to use what is ordered.

## Order Fulfilment Timelines (a.k.a. Cadence)

6/25/21

Pfizer	Orders Placed Into VTrckS Ordering System	Sites Receive <b>Pfizer</b> Vaccine and Kit*
	Thursday (until 9am ET)	Monday
	Friday (until 9am ET)	Tuesday
	Monday (until 9am ET)	Wednesday
	Tuesday (until 9am ET)	Thursday
	Wednesday (until 9am ET)	Friday
Moderna**	Orders Placed Into VTrckS Ordering System	Sites Receive <b>Moderna**</b> Vaccine and Kit*
	Friday (until 12pm ET)	Monday/Tuesday
	Saturday - Monday (until 12pm ET)	Tuesday/Wednesday
	Tuesday (until 12pm ET)	Wednesday/Thursday
	Wednesday (until 12pm ET)	Thursday/Friday
	Thursday (until 12pm ET)	Friday/Monday

\*Ancillary kits will arrive within a 24-hour window of vaccine; \*\*Janssen will follow this schedule once available

**Deliveries will occur 5 days a week**

Schedule does not reflect the Pacific Islands or parts of Alaska or Hawaii

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# Moderna EUA Adolescent Vaccination Program Preparation

- Vaccine order configurations will not change in response to this EUA update. Moderna orders will continue to contain the same number of doses in the same thermal shipper and shipping and handling requirements.
- Ancillary kits for Moderna 14 dose orders will come in two configurations. You will place your vaccine order with intention of either Adult or Pediatric. This information will determine which ancillary kit is shipped with the vaccine.
- All orders of remaining Moderna 10 will come with adult ancillary kits only.
- 85% of the kits are being produced as adult kits and 15% of the kits as pediatric kits to support the adolescent vaccination program.
  - **Pediatric kits contain only 1" needles**
  - All other kit components remain the same
  - Adult kits contain the same ratio of 1" to 1.5" needles

# Moderna EUA Adolescent Vaccination Program Preparation

- Upon FDA approval of the Moderna EUA expansion, you will not need to place new orders of vaccine with pediatric kits to begin administering to adolescents. Ancillary kits currently in your inventory contain the same 1-inch needles as the pediatric kit and can be used for adolescent vaccination.

## **VTrckS Down Time: July 16 – 18**

VTrckS will need some down-time for system maintenance and updates during the month of July. From July 16 – 18, there will be no access to VTrckS and no ability to order vaccine. The inventory in the field is very large, but if you anticipate an increased need during this period of time, please be sure to order vaccine in advance of the interruption. Specific time for this shut down will be provided next week in the Weekly Reader. We appreciate your patience while we carry out these critical updates.

# Myocarditis and Pericarditis - Updated EUAs

On June 25, 2021, the FDA revised the Pfizer and Moderna EUAs regarding the suggested increased risks of myocarditis (inflammation of the heart muscle) and pericarditis (inflammation of the tissue surrounding the heart) following vaccination. Updated versions of the Moderna and Pfizer EUA Fact Sheets for Providers and Fact Sheets for Recipients and Caregivers are now posted on the FDA website.

- <https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization#vaccines>

**Weekly updates will continue to be posted to the COVID-19 Vaccine Provider Guidance [webpage](#). They will also be emailed to providers.**



# CONTACT US

## Provider Operations Unit

**COVID-19 Vaccine Management :** [COVIDVaccines@dhec.sc.gov](mailto:COVIDVaccines@dhec.sc.gov)

**COVID-19 Provider Support :** [COVIDProviderEnrollment@dhec.sc.gov](mailto:COVIDProviderEnrollment@dhec.sc.gov)

**VAMS:** [VAMS@dhec.sc.gov](mailto:VAMS@dhec.sc.gov)

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