



COVID-19 Vaccine Provider Town Hall

3-19-2021



Recorded Town Hall Sessions and Slides Available DHEC's COVID-19 Provider Website

Webinars

- VIDEO - Pfizer Product and Vaccine Administration Considerations
- VIDEO - COVID-19 Provider Onboarding 01.05.21
 - COVID-19 Provider Onboarding 01.05.21 (PDF)
- VIDEO - Regional VAMS Onboarding and Discussion
 - Regional Onboarding (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 01.06.21
 - COVID-19 Provider Town Hall 01.06.21 (PDF)
- VIDEO - Regional COVID-19 Discussion and Q&A 1.07.21
- VIDEO - COVID-19 Provider Town Hall Q&A 01.21.21
 - COVID-19 Provider Town Hall 01.21.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q & A 02.05.21
 - COVID-19 Provider Town Hall 02.05.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q & A 02.12.21
 - COVID-19 Provider Town Hall 02.012.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.17.21
 - COVID-19 Provider Town Hall 02.17.21 (PDF)
- VIDEO - COVID-19 Provider Town Hall Q&A 02.19.21
 - COVID-19 Provider Town Hall 02.19.21 (PDF)

Provider Portal 3707

- Account onboarding and activation instructions were sent to organization CMO contact email addresses listed on the section A of each activated sites' enrollment form.
- Mandatory reporting began March 10 per Public Health Order No. COVID-19-9
- Questions can be directed to vaxreporting@dhec.sc.gov

COVID-19 Vaccination Program Reporting Reminders								
Requirement Area	System	Metrics					Frequency	
Inventory	VAMS	New vaccine deliveries	Doses Administered	Waste	Transfers		Same Day	
	VaccineFinder	On-hand inventory					Daily	
	DHEC Provider Portal H3707	On-hand inventory, itemized by manufacturer and 1 st or 2 nd dose	Total Doses Administered that day	1 st doses administered that day	2 nd doses administered that day	Total number of upcoming appointments scheduled as of that day	Total wasted vaccine for that day by manufacturer	Previous day totals due Daily by 12pm
	VAMS	Inventory Request with 1 st and 2 nd dose amounts specified in notes					Mondays by 11:59pm	
Vaccine Administration	VAMS, or Electronic Medical Record/Electronic Health Record with established interface with SIMON, or Direct data entry into SIMON	Vaccine administration event					Within 24 hours	
Temperature Monitoring	Via email to COVIDVaccines@dhec.sc.gov Facility Name in the subject line	Temperature monitoring logs for any COVID-19 vaccine containing storage units	Downloaded continuous temperature monitoring device reports		COVID-19 Transport Logs	Fridays by 5pm		

Vaccine Reimbursement

- Vaccine Reserve Account
 - Joint Resolution No. 2 of 2021
- Costs incurred for community COVID-19 vaccinations, that are more than the combination of any reimbursements received from other sources (e.g., federal, private funds, donations, or insurance) and total reimbursement per vaccine may be eligible for reimbursement.
- DHEC will process invoices from Providers twice per month.
 - Providers must sign the contract by **March 31, 2021, or 30 days after COVID-19 provider enrollment and activation** to be eligible for reimbursement.
- DHEC has developed an online portal to help streamline the contract and payment process. This portal allows each Provider to do the following:
 - Sign the contract to support COVID-19 vaccination costs; and
 - Submit invoices for reimbursement.



Moderna On-line Excursion Calculator

VAMS 2.2 Updates: March 13

- **Please read the announcement pop-ups when you log into VAMS as they contain the most recent updates you can expect to see**
- Third-Party Clinic
 - Updated recipient export feature – can now pull all recipients, including those from the Other Recipients Tab
 - Duplicate recipients in third-party clinics are cleaned up and the system locates the correct recipients.
- Clinic Portal
 - Healthcare professionals at all clinic types have a new single-page Log Vaccination flow
 - Recipient's completed vaccination record can be edited to reflect receipt of Janssen vaccine
 - Standard and mobile clinics allow Jurisdiction Contact Centers to override limited-service groups (closed PODs)
 - Standard and mobile clinic can indicate which vaccines they offer for recipients to see prior to scheduling an appointment
- Recipient Portal
 - Recipients can schedule an appointment without cancelling their existing appointment
 - Additional demographic options (ethnicity options)
- Additional Updates
 - Johnson and Johnson Janssen vaccine information now available in VAMS

VAMS Clinic Data Report QRS

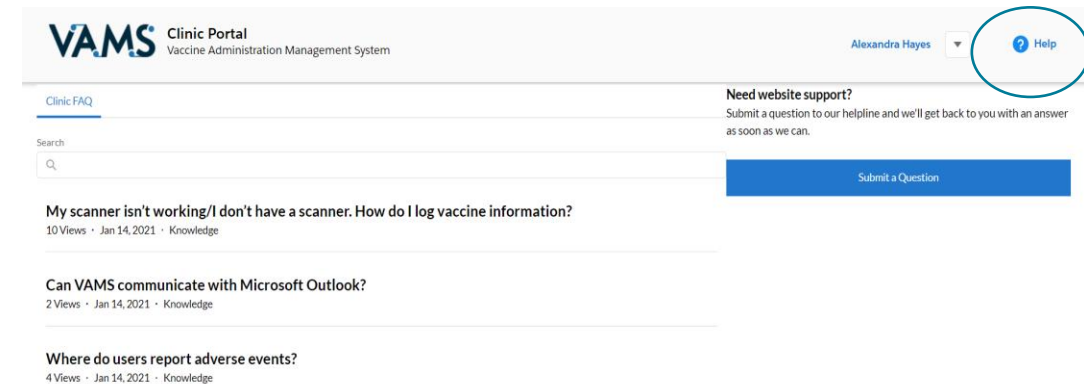
- Quick Reference Sheet for:
 - Vaccination Administration Report
 - Inventory – Vaccine Level Report
 - Interacting with Report Data (sorting, filtering, grouping, and creating charts)
 - Exporting Report Data

COVID-19 Provider: DHEC Contacts

- **New Provider Onboarding and Support/VAMS**
 - VAMS@dhec.sc.gov
- **COVID-19 Vaccine Management Branch**
 - Vaccine inventory requests, vaccine orders, direct ship vaccine shipments/deliveries, temperature monitoring, transport logs
 - COVIDVaccines@dhec.sc.gov
- **COVID-19 Provider Enrollment Branch**
 - New enrollment form submissions, vaccine coordinator contact information changes, enrollment form updates, redistribution agreements
 - COVIDProviderEnrollment@dhec.sc.gov
- **COVID-19 Provider Portal Reporting**
 - vaxreporting@dhec.sc.gov
- **DHEC VaxLocator Map**
 - Red/green color updates, information updates
 - VaxStatus@dhec.sc.gov
- **COVID-19 vaccination planning and School-Related Questions**
 - ACC-Schools@dhec.sc.gov
- **DHEC Redistribution Warehouse**
 - State-supplied ancillary kits, vaccine redistribution orders
 - RSS@dhec.sc.gov

VAMS Help Desks

- **CDC VAMS Help Desk**
 - Clinic Users submit a help desk ticket
 - submit questions, technical assistance, other issues via the Help function to submit a ticket, or
 - Call 1-833-957-1100, M-F, 8a-8p
- **DHEC Help Desk**
 - Serves SC VAMS Clinic Users, Organization Coordinators and Recipients
 - Email vams@dhec.sc.gov
 - **Clinic Users:** technical assistance, VAMS onboarding, new clinic set-up, additional clinic set-up requests
 - **Organizations:** VAMS onboarding, registration
 - **Recipient:** registration issues



The screenshot shows the VAMS Clinic Portal interface. At the top, it says "VAMS Clinic Portal Vaccine Administration Management System". On the right, there is a user profile for "Alexandra Hayes" and a "Help" button circled in red. Below the header, there is a "Clinic FAQ" section with a search bar. To the right of the search bar, there is a "Need website support?" section with a "Submit a Question" button. Below the search bar, there are three FAQ items:

- My scanner isn't working/I don't have a scanner. How do I log vaccine information?**
10 Views · Jan 14, 2021 · Knowledge
- Can VAMS communicate with Microsoft Outlook?**
2 Views · Jan 14, 2021 · Knowledge
- Where do users report adverse events?**
4 Views · Jan 14, 2021 · Knowledge

COVID-19 Vaccine Comparison Reference Chart

Characteristic	Pfizer	Moderna	Johnson & Johnson
FDA EUA Authorization	December 11, 2020	December 18, 2020	February 27, 2021
Vaccine Type	mRNA vaccine	mRNA vaccine	virus vector vaccine
Indication	2-dose series; 21 days apart	2-dose series; 28 days apart	Single dose
Efficacy	95% efficacy at preventing COVID-19 in those without prior infection.	94.1% effective at preventing symptomatic infection in people without prior infection.	72% overall efficacy and 86% efficacy against severe disease in the U.S.
How well it works against Virus Mutations	has been found to protect against the variant that was first detected in Great Britain (B.1.1.7), but it may be less effective against the variant first detected in South Africa (B.1.351)	may provide protection against the B.1.1.7 and B.1.351 variants	has been shown to offer protection against the B.1.1.7 variant. There was 64% overall efficacy and 82% efficacy against severe disease in South Africa, where the B.1.351 variant was first detected
Common Side Effects	Chills, headache, pain, tiredness, and/or redness and swelling at the injection site, all of which generally resolve within a day or two of rest, hydration, and medications like acetaminophen. Anaphylactic reactions very rare.	Chills, headache, pain, tiredness, and/or redness and swelling at the injection site, all of which generally resolve within a day or two of rest, hydration, and medications like acetaminophen. Anaphylactic reactions very rare.	Fatigue, fever, headache, injection site pain, or myalgia (pain in a muscle or group of muscles), all of which generally resolve within a day or two. It has had noticeably milder side effects than the Pfizer and Moderna vaccines, according to the FDA report released in late February. No reports of allergic/anaphylactic reactions during clinical trials.

Inventory Request, Vaccine Order, and Vaccine Delivery Cadence Visual
all anticipated delivery dates are subject to change and are tentative

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
	<p>Provider submits inventory requests for 1st and 2nd doses in VAMS by end of day</p>			<p>DHEC orders Moderna 1st doses from CDC</p>	<p>DHEC orders Pfizer 1st doses from CDC</p>
				<p>DHEC orders Janssen single doses</p>	
<p>DHEC orders Moderna 2nd doses from CDC</p>	<p>Provider submits inventory requests for 1st and 2nd doses in VAMS by end of day</p>	<p>Moderna providers receive 2nd dose shipments</p>	<p>Pfizer providers receive 2nd dose shipments</p>		
	<p>DHEC orders Pfizer 2nd doses from CDC</p>				
	<p>Pfizer providers receive 1st dose shipments</p>				
	<p>Moderna providers receive 1st dose shipments</p>				
	<p>Janssen providers receive vaccine deliveries</p>				

COVID-19 Immunization Branch Staff Transition Update

Alexandra Hayes will be transitioning back to the DHEC Immunization Division

Her last day on the COVID-19 Response is **Friday, March 26**

It has been an honor and a pleasure to work alongside everyone in this historic endeavor. Thanks to all the vaccine providers for all that you are doing for the community!

CONTACT US

New Provider Onboarding/VAMS: VAMS@dhec.sc.gov

COVID-19 Vaccine Management Branch: COVIDVaccines@dhec.sc.gov

COVID-19 Provider Enrollment Branch: COVIDProviderEnrollment@dhec.sc.gov

DHEC Provider Portal: VaxReporting@dhec.sc.gov

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