

Children and Youth with Special Health Care Needs

(CYSHCN)

Hearing Authorization Request Form

Provider's Inform	

Provider's Nar	rider's Name Name of C			Street Address Phone #			City Fax #			State NPI#	
Zip Code	Ema	Email Address									
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Patient's Last Name		Patient's First Name		DOB			Medicaid #		Wellcare #		
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4475-ENG-DPH (02/2025)

Children and Youth with Special Health Care Needs (CYSHCN)

Hearing Authorization Request Form

Instructions for Completing 4475-ENG-DPH

Purpose: This is the standard tool used by external audiology providers to request authorization for Cochlear Implant and/or Bone Anchored Hearing Aid (BAHA) Durable Medical Equipment (DME) provided to CYSHCN clients in accordance with current CYSHCN Appendix 4 Hearing Fee Schedule.

Audience: This tool will be utilized by CYSHCN staff and external audiology providers.

Item-by-Item Instructions:

Audiologist completing the request will:

- 1. Provider's Information: Enter date request form is submitted. Enter provider's name, clinic (name, street address, city, state, zip code), provider's email address, phone number, fax number, and NPI number.
- 2. Patient's Information: Enter patient's last name, first name, date of birth, Medicaid number, Wellcare # (if applicable), street address, city, state, zip code, phone number, and other insurance. Select service requested (Cochlear or BAHA). Select Diagnosis and ICD Code. Enter justification as to the need for DME.
- 3. Cochlear and BAHA Orders: Select requested product. Select ear (right, left). Enter quantity, manufacturer's item number, and cost.
- 4. Vendor Information: Select shipping recipient (provider or patient). Select bill to (DPH or other). Select vendor. Enter vendor account number. Enter purchase order number.
- 5. Signature and date by requesting hearing provider.
- 6. Submit the form to Department of Public Health (DPH) CYSHCN Central Office via email (CYSHCN-Hearing@dph.sc.gov), fax, or mail at the contact information provided.

DPH reviewing the request will:

1. Signature and date by authorizing DPH staff.

Office Mechanics and Filing: This hardcopy form should be completed, scanned into the EHR under Physician Order Image Type and securely stored for three (3) months after scanning. Once the 3-month retention period has been met, and quality review has been completed, an ARM13 destruction request should be submitted and approved prior to disposal of the paper original form. Comprehensive Adult (08498) or Comprehensive Minor (08499) medical record retention applies.