

Newborn Screening Success *for Pediatric Offices*



SOUTH CAROLINA
DEPARTMENT OF
PUBLIC HEALTH

Provider responsibility:

- Per DPH Regulation 61-80, Section E, the healthcare provider listed on the newborn screening (NBS) card is legally liable for the medical management of the patient's NBS results.
- This includes conveying all normal, abnormal, and unsatisfactory results to the parents/guardians of patients who might have or might not have made appointments.
- Notify the NBS program if the healthcare provider has changed. Email nbsfollowup@dph.sc.gov or call (803) 898-3192.
- The healthcare provider is responsible for initiating appropriate medical follow-up and diagnosis when abnormal test results are reported.

Recollection tips:

- Report all results related to an abnormal NBS to nbsfollowup@dph.sc.gov for fax to (803) 898-0337.
- Recollect the newborn screen whenever results are abnormal or unsatisfactory as soon as possible.
- **Repeat newborn screens are not required for certain tests, such as abnormal hemoglobin disorders, cystic fibrosis, pompe, MPS-1, krabbe, galactosemia, or X-ALD. The provider will receive confirmatory results. However, if the specimen was unsatisfactory for testing it must be recollected.**
- If the patient only had an abnormal TSH or 17-OHP result, collect a serum sample for lab confirmation or repeat the newborn screen. Send documentation of all relevant diagnostic information to the program (email nbsfollowup@dph.sc.gov or fax (803) 898-0337).

Specimen Shipping:

- NBS specimens should be shipped same day using the fastest method, such as priority overnight.
- Specimens must dry 3-4 hours before shipping. Do NOT batch specimens; send specimens daily.

Remember:

- Confirm every new patient had a newborn screening specimen collected.
- Review results before the two-week appointment.
- Be sure to inform parents of all normal and abnormal results.
- Collect a subsequent specimen if needed.

Updates:

- Normal lab reports will no longer be routinely faxed.
- e-Reports is a web portal to access all NBS results.
- Contact NBSLab@dph.sc.gov to gain access to e-Reports.
- Note, NBS reports over one year old will not be in e-Reports.

*Scan the QR code
to see the Newborn
Screening Manual
and protocol
for patients
discharged from
the NICU.*



Questions or concerns?

Contact the Newborn Screening Quality Improvement team at: nbsqi@dph.sc.gov

Need Help?

If your office needs help collecting NBS specimens or would like to sign up for collection training, please contact:

nbsqi@dph.sc.gov or (803) 896-1140

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