

**S.C. Department of Public Health
Healthcare Quality Enforcement Report**

SUBJECT: Healthcare Quality Administrative Orders and Consent Orders for the period of March 1, 2026 to March 31, 2026

Bureau	Facility, Service, Provider, or Equipment Type	Administrative Orders	Consent Orders	Assessed Penalties	Required Payment
Hospitals, Community Services, and Emergency Management	Community Residential Care Facility	2 (Emergency Suspension Orders)	1	\$4,500	\$4,500
	EMTs / Paramedics	1 (Emergency Suspension)	2	0	0
	Ambulance Provider	0	1	\$4,500	\$4,500
TOTAL		3	4	\$9,000	\$9,000

1. Windsor Hill RCF, LLC, d/b/a Park Circle 1 – Licensed Community Residential Care Facility (CRCF)

Inspection(s), Violation(s), and Enforcement: Department staff received notification by the South Carolina Office of Attorney General’s Vulnerable Adults and Medicaid Provider Fraud Unit (VAMPF) of its issuing arrest warrants for two staff at Park Circle 1 and/or Park Circle 2. Department staff conducted an investigation into this matter. On March 6, 2026, and as a result of the seriousness of the allegations, Department issued an order suspending the Facility’s license for operation immediately on an emergency basis.

Prior Orders:

None in the past five (5) years.

2.Windsor Hill RCF, LLC, d/b/a Park Circle 2 - Licensed CRCF

Inspection(s), Violation(s), and Enforcement: Department staff received notification by the South Carolina Office of Attorney General’s VAMPF and certain other state agencies on March 2, 2026, of its issuing arrest warrants for two staff at Park Circle 1 and/or Park Circle 2. Department staff conducted an investigation into this matter. On March 6, 2026, as a result of the seriousness of the allegations, Department issued an order suspending the Facility’s license for operation immediately on an emergency basis.

Prior Orders:

None in the past five (5) years.

3. West End Retirement Center, Inc. d/b/a Easley Retirement Center – Licensed CRCF

Inspection, Violations, and Enforcement: Department staff conducted a complaint investigation on May 6, 2024, and issued citations-by-mail to the Facility on May 6, 2024, August 29, 2025, December 13, 2024, and January 22, 2024. As a result, Department staff cited the Facility for violating Regulation 60-84 by:

- Failing to retain a CRCF administrator licensed by the S.C. Board of Long-Term Health Care Administrators; and
- Failing to notify the Department via telephone or email within seventy-two (72) hours of any change in administrator status.

The Department notified the Facility by certified mail that it was considering enforcement. On December 3, 2025, a proposed Consent Order was offered to the Facility to assist in resolving this matter without delay. The Consent Order was executed on March 23, 2026, in which the Facility agreed to: pay a \$4,500 penalty within 30 days of execution of the Consent Order; immediately retain a CRCF administrator licensed by the S.C. Board of Long Term Health Care Administrators; and suspend admission of new residents until the Facility retains an administrator per the Consent Order.

Prior Orders: In March of 2024, the Department and the Facility executed a Consent Order imposing a monetary penalty and requiring retention of a licensed administrator related to violations regarding the Facility's failure to have a licensed administrator.

4. – Nathan Hanna - Certified EMT

Investigation, Violations and Enforcement: Department staff received allegations involving Hanna and potential statutory and regulatory violations. According to records obtained by the Department, Hanna was arrested and charged with two counts of second degree criminal sexual conduct with a minor. On March 3, 2026, and as a result of the seriousness of the allegations, the Department issued an Emergency Suspension Order suspending Hanna's certificate on an emergency basis pending further investigation of the allegations.

Prior Orders: None in the past five (5) years.

5. Jeffrey Elian – Certified Paramedic

Investigation and Violations: Department staff received allegations involving Elian and potential statutory and/or regulatory violations for misconduct. On March 5, 2026, and as a result of the seriousness of the allegations, the Department issued an Emergency Suspension Order suspending Elian's certificate on an emergency basis pending further investigation of the allegations.

Appeal: Elian filed a request for contested case with the Administrative Law Court challenging the Department's Order. On March 19, 2026, the Department notified Elian that it lifted the Order. On March 20, 2026, the Department filed a Motion to Dismiss the contested case on the grounds that the case was moot in light of the lifting of the Order. On April 1, 2026, the ALC granted the Department's Motion and dismissed the contested case.

Prior Orders:

None within the last five (5) years.

6. Rachelle Clark – Certified Paramedic

Investigation, Violations, and Enforcement: Department staff received allegations involving Clark and potential violations of statute and/or regulation. On September 8, 2025, and as a result of the seriousness of the allegations, Department issued an order suspending Clark's certificate on an emergency basis pending further investigation of the allegations.

The Department concluded its investigations and determined Clark committed misconduct, as defined by statute and regulation, by:

- discontinuing care or abandoning a patient without providing for further administration of care by an equal or higher medical authority;
- failing to provide emergency medical treatment of a quality deemed acceptable by the Department;
- using a false, fraudulent, or forged statement or document or practiced a fraudulent, deceitful, or dishonest act in connection with the certification requirements or official documents required by the Department;
- disregarding an appropriate order by a physician concerning emergency treatment, including protocol violations without appropriate justification;
- contributing to or furthering the injury or illness of a patient under her care; and
- creating a substantial possibility that death or serious physical harm could result.

The Department notified Clark by certified mail it was considering enforcement. On February 9, 2026, the Department and Clark met for an enforcement conference, and subsequently agreed to resolve this matter in accordance with a Consent Order. On March 5, 2026, the Department and Clark executed a Consent Order. Pursuant to the Consent Order, Clark agreed to the suspension of her Paramedic certificate. The Department agreed to issue Clark an EMT Basic certification that would be effective for six months, but not to exceed 12 months. Upon completion of the agreed upon training, but not earlier than six months from March 5, 2026, the Department agreed to lift the suspension of the Paramedic certificate. Clark agreed to successfully complete an Advanced Cardiovascular Life Support class, four hours of CAPCE accredited documentation training class, eight hours of CAPCE accredited 12 Lead ECG Interpretation class, and four hours of CAPCE accredited Medical-Legal training class within one year of March 5, 2026.

Prior Orders:

None in the past five (5) years (except for the referenced Emergency Suspension Order).

7. Marion County EMS – Licensed Ambulance Provider

Investigation and Violations: Department staff received allegations the Provider was operating non-permitted unit for the purpose of providing emergency medical responses. An investigation was conducted into these allegations and as a result of the investigation, the Department determined the Provider was in violation of S.C. Code Ann. Section 44-61-50 by operating an unpermitted ambulance on 18 calls over a seven-day period of time.

The Department notified Marion County EMS that it was considering enforcement. The Department and Marion County EMS agreed to resolve this matter with a Consent Order. On March 2, 2026, the Department and Marion County EMS executed a Consent Order. Pursuant to the Consent Order, Marion County EMS agreed to the assessment of a civil monetary penalty in the amount of \$4,500.

Prior Orders:

None within the last five (5) years.