



South Carolina Syphilis Information Exchange Health Care Provider Instructions

Licensed health care providers may obtain historical syphilis test results and treatment information in the South Carolina Department of Public Health surveillance system to inform the diagnosis and management of syphilis in their patients.¹

The South Carolina Syphilis Information Exchange (SCSIE) is not a medical record, nor is it intended to be a substitute for medical records. Health care providers are advised to retrieve and review medical records whenever they are available.

How to Request Information from the SC Syphilis Information Exchange

- Submit the request via fax to the SC Department of Public Health at (803) 898-2124.
 - Fax must be on **facility letterhead** and include the following information:
 - **Provider Information**
 - Name and phone number
 - Professional license number **and** National Provider Identifier (NPI)
 - **Facility Information**
 - Name, address, and phone number
 - **Patient Information**
 - First and last name, with middle initial if available (plus their middle name and aliases if applicable)
 - Date of birth
 - Address

The SC Department of Public Health will respond to requests via phone within two business days.

If there are questions, please call (803) 898-0749.

¹ [South Carolina Code of Laws, Section 44-29-135](#)