

**S.C. Department of Public Health
Healthcare Quality Enforcement Report**

SUBJECT: Healthcare Quality Administrative Orders and Consent Orders for the period of September 1, 2025, to September 30, 2025.

Bureau	Facility, Service, Provider, or Equipment Type	Administrative Orders	Consent Orders	Assessed Penalties	Required Payment
Hospitals, Community Services, and Emergency Management	Midwife	0	0	0	0
	Community Residential Care Facility	1 (Revocation)	0	0	0
	Paramedic	0	1 (Suspension)	0	0
	Ambulance Agency	0	0	0	0
Nursing Homes & Medical Services		0	0	0	0
TOTAL		1	1	0	0

1. Cottonwood Villas – Licensed Community Residential Care Facility

Inspection(s), Violation(s), and Enforcement: Department staff conducted routine and/or multiple investigation inspections of the Facility on January 31, 2025, April 11, 2025, April 15, 2025, May 20, 2025, May 29, 2025, June 6, 2025, August 13, 2025, and August 28, 2025. As a result of these visits, Department staff observed and cited the Facility for violating Regulation 60-84 by:

- The Facility failed to notify the Department of a change of ownership (CHOW) that occurred with Cottonwood Villas.
- The Facility failed to review and/or revise individual care plans at least semi-annually and as resident needs occur.
- The Facility failed to take special precautions for residents with special conditions.
- The Facility failed to prepare food on-site pursuant to R.60-25.
- The Facility failed to serve food that is not palatable and quality.
- The Facility failed to have all equipment and building components in good repair and operating condition, and by failing to comply with the codes adopted by the South Carolina Building Codes Council and South Carolina State Fire Marshal applicable to CRCFs.
- The Facility failed to have the Facility and its grounds free from vermin and offensive odors.
- The Facility failed to ensure that each specific interior area of the Facility was clean.

- The Facility failed to ensure that smoking is only permitted in designated areas and to prevent smoking in resident rooms.
- The Facility failed to ensure the physical plant to be free of fire hazards or impediments to fire prevention.
- The Facility failed to ensure that emergency electric services such as exit/emergency lights are activated when tested.
- The Facility failed to ensure emergency electric services such as illumination of means of egress are activated when tested.
- The Facility failed to ensure that supplies/equipment susceptible to water damage are not stored directly on the floor or under a sink.

Enforcement:

The Department notified the Facility by certified mail that it was considering enforcement. The enforcement conference was scheduled for July 21, 2025. The Department and Facility Administrator was in attendance, but the Facility owners, failed to attend. During initiation of enforcement proceedings, the Department discovered Lakefield Properties, LLC dissolved on March 16, 2020. On July 30, 2025, the Facility submitted to the Department an application to change ownership information for the Facility from Lakefield Properties to Patriot Living of Bishopville. Additionally, the Department received a letter from the City of Bishopville dated August 29, 2025, regarding a past due balance for water and sewer services. The City explained that water service would be discontinued if the total balance was not paid in its entirety by September 20, 2025. Moreover, the Facility was unable to produce its business license. Finally, the Department notified the Facility that the Facility's repeated failure to pay accrued charges for water and sewer services and the resulting threat to terminate water and sewer services to the Facility constituted conduct or practices detrimental to the health and safety of the residents of the Facility and would be considered as part of the enforcement action. A second enforcement conference was scheduled for September 12, 2025, to discuss additional violations. On September 12, 2025, the Department held a virtual enforcement conference, the owners of the Facility failed to attend the conference. The Administrator was in attendance and stated that she was the representative of the Facility owners. During the enforcement conference, the Administrator was unable to answer some of the Department's questions. The Administrator stated that the Department would need to direct those questions to the Facility owners. As a result of the foregoing findings of fact and conclusions of law and placing particular emphasis on the Facility's history of non-compliance, the Department decided to issue an Administrative Order revoking the license for operation as a CRCF.

Prior Orders:

On September 24, 2024, and as a result of various violations, the Department and the Facility executed a consent order whereby the Facility agreed to assessment of a \$5,600 monetary penalty, to schedule and attend a compliance assistance meeting, and to correct violations that prompted the enforcement.

Update: By agreement executed on September 16, 2025, and to ensure appropriate relocation of residents, among other things, the Administrative Order provided that the license to operate the Facility will be in effect for forty-five (45) days from the date of the order executed on September 16, 2025. As of October 31, 2025, all residents were relocated.

2. Rachelle Clark - Certified Paramedic

Investigation, Violations and Enforcement: Department staff received allegations involving Clark and potential statutory and regulatory violations. Department staff has initiated an investigation into the allegations that Clark failed to provide adequate emergency treatment to a patient on an August 29, 2025, call. Due to the nature of the allegation involves acts and/or omissions directly related to patient care,

with the potential to result in further injury to the patient and/or potential creation of a substantial possibility that death or serious physical harm could result, the Department has determined Clark shall be immediately suspended, pending further investigation.

Prior Orders: None in the past five (5) years.