S.C. Department of Public Health Healthcare Quality Enforcement Report

SUBJECT: Healthcare Quality Administrative Orders and Consent Orders for the period of December 1, 2024, to December 31, 2024.

Bureau	Facility, Service, Provider, or Equipment Type	Administrative Orders	Consent Orders	Assessed Penalties	Required Payment
Hospitals, Community Services, and Emergency Management	Emergency Medical Technicians	0	0	0	0
	Community Residential Care Facilities	0	1	\$6,500	\$6,500
TOTAL		0	1	\$6,500	\$6,500

HEALTHCARE QUALITY ENFORCEMENT REPORT

Bureau of Hospitals, Community Services, and Emergency Management

Facility/Provider Type	Total Number of Licensed Facilities/Providers	
Community Residential Care Facilities (CRCFs)	447	

1. SC Senior 3 LLC d/b/a Pines at Greenville – Licensed CRCF at 20 Hawthorne Park Court, Greenville, SC 29615

Inspection(s) and Violation(s): Department staff conducted investigations of the Facility on December 4, 2024, and December 5, 2024. As a result of these visits, Department staff observed and cited the Facility for violating Regulation 61-84 by:

- Failing to implement their policies addressing resident restraints.
- Failing to have documentation of resident orders and recommendations for medications care, and services, from physicians or other authorized healthcare providers.
- Failing to update the resident's Individual Care Plan (ICP) as changes in the resident's needs occurred.
- Failing to utilize bed rails without an order from a physician or other authorized healthcare provider.

Enforcement: On June 21, 2024, the Department notified the Facility that it was considering enforcement action. On July 11, 2024, the parties met for an enforcement conference. The Department and the Facility agreed to resolve this matter though a Consent Order which was executed on December 2, 2024. The Facility agreed to: pay a \$6,500 monetary penalty with \$2,500 being due 30 days after execution of the Consent Order. The second payment of \$2,000 due and payable 60 days after execution of the Consent Order, and the third and final payment of \$2,000 due and payable 90 days after execution of the Consent Order. The facility agrees to initiate action to correct the violations that initiated the enforcement and ensure all violations are not repeated; and schedule and attend a compliance assistance meeting within 45 days of execution of the Consent Order.

Prior Orders: None.