S.C. Department of Public Health Healthcare Quality Enforcement Report

SUBJECT: Healthcare Quality Administrative Orders and Consent Orders for the period of October 1, 2024, to October 31, 2024.

Bureau	Facility, Service, Provider, or Equipment Type	Administrative Orders	Consent Orders	Assessed Penalties	Required Payment
Hospitals, Community Services, and Emergency Management	Emergency Medical Technicians	0	6	\$2,400; suspensions; training and education	\$2,400
	Community Residential Care Facilities	0	2	\$5,500	\$5,500
TOTAL		0	8	\$7,900; suspensions; training and education	\$7,900

HEALTHCARE QUALITY ENFORCEMENT REPORT

Bureau of Hospitals, Community Services, and Emergency Management

Facility/Provider Type	Total Number of Licensed Facilities/Providers	
EMTs (Basic, Advanced, and Paramedic)	13,692	

1. Rickey Wilson – Certified Paramedic

Inspection(s) and Violation(s): Department staff investigated allegations of certain statutory and regulatory violations involving Wilson. Department staff determined Wilson committed misconduct, as defined by statute and regulation, by: creating a substantial possibility that death or serious physical harm could result from his actions and inactions; and being found to have falsified documentation.

Enforcement: The Department notified Wilson that it was considering enforcement action. On July 17, 2024, the Department and Wilson met for an enforcement conference. The Department and Wilson agreed to resolve this matter through a Consent Order which was executed on October 10, 2024. Wilson agreed to: pay a \$800 monetary penalty in four monthly payments of \$200; suspension of his EMT instructor certificate until May 31, 2026; and to successfully complete a Principles of Ethics and Personal Leadership (PEPL) course within six months after execution of the Consent Order.

Prior Orders: None.

2. Jennifer Jackson - Certified EMT

Inspection(s) and Violation(s): Department staff investigated allegations of certain statutory and regulatory violations involving Jackson. Department staff determined Jackson committed misconduct, as defined by statute and regulation, by performing a skill above the level for which she was certified.

Enforcement: The Department notified Jackson that it was considering enforcement action. The Department and Jackson agreed to resolve this matter though a Consent Order which was executed on October 10, 2024. Jackson agreed to pay a \$300 monetary penalty within 30 days after execution of the Consent Order.

Prior Orders: None.

3. Stephanie Wilcox (Hall) – Certified EMT

Inspection(s) and Violation(s): Department staff investigated allegations of certain statutory and regulatory violations involving Wilcox. Department staff determined Wilcox committed misconduct, as defined by statute and regulation, by discontinuing care and abandoning a patient without the patient's consent and without providing for further administration of care by an equal or higher medical authority.

Enforcement: The Department notified Wilcox that it was considering enforcement action. On July 10, 2024, the Department and Wilcox met for an enforcement conference. The Department and Wilcox agreed

to resolve this matter though a Consent Order which was executed on October 17, 2024. Wilcox agreed to: a 12-month suspension of her EMT certification which will be held in abeyance for a period of six months pending her compliance with the Consent Order, the EMS Act, and EMS Regulation; successful completion of a Principles of Ethics and Personal Leadership (PEPL) course within 12 months after execution of the Consent Order; and successful completion of a Prehospital Trauma Life Support (PHTLS) course within 12 months after execution of the Consent Order.

Prior Orders: None.

4. Thomas Hagins – Certified EMT

Inspection(s) and Violation(s): Department staff investigated allegations of certain statutory and regulatory violations involving Hagins. Department staff determined Hagins committed misconduct, as defined by statute and regulation, by performing a skill above the level for which he was certified.

Enforcement: The Department notified Hagins that it was considering enforcement action. The Department and Hagins agreed to resolve this matter though a Consent Order which was executed on October 17, 2024. Hagins agreed to pay a \$300 monetary penalty within 90 days after execution of the Consent Order.

Prior Orders: None.

5. Gavynn Grant – Certified EMT Basic

Inspection(s) and Violation(s): Department staff investigated allegations of certain statutory and regulatory violations involving Grant. Department staff determined Grant violated the EMS Act by providing patient care within the scope of an EMT without obtaining proper certification by the Department. Department further determined Grant committed misconduct, as defined by statute and regulation, by using a false, fraudulent or forged statement or document and practiced a fraudulent, deceitful, or dishonest act in connection with certification requirements or official documents required by the Department.

Enforcement: On April 10, 2024, the Department notified Grant that it was considering enforcement action. On June 19, 2024, the Department and Grant met virtually for an enforcement conference. The Department and Grant agreed to resolve this matter though a Consent Order which was executed on October 31, 2024. Grant agreed to pay a \$1,000 monetary penalty in six monthly installments. Grant further agreed not to seek certification as an EMT in South Carolina for six months following execution of the Consent Order.

Prior Orders: None.

6. Rebecca Brock - Certified EMT Basic

Inspection(s) and Violation(s): Department staff investigated allegations of certain statutory and regulatory violations involving Brock. Department staff determined Brock committed misconduct, as defined by statute and regulation, by disregarding an appropriate order by a physician concerning emergency treatment and by falsifying documentation required by the Department.

Enforcement: The Department notified Brock that it was considering enforcement action. Ms. Brock failed to attend the enforcement conference scheduled for July 19, 2024. The Department and Brock agreed to resolve this matter though a Consent Order which was executed on October 7, 2024. Brock agreed to

successfully complete in-person classes on Advanced Medical Life Support (AMLS) and Principles of Ethics and Personal Leadership (PEPL) within six months from execution of the Consent Order.

Prior Orders: None.

Facility/Provider Type	Total Number of Licensed Facilities/Providers	
Community Residential Care Facilities (CRCFs)	454	

1. A'Lelia Care Management Group, LLC d/b/a A'Lelia Residential Care – Licensed CRCF at 10 Jacob White Rd., Yemassee, SC 29945

Inspection(s) and Violation(s): Department staff conducted investigations of the Facility on January 3, 2024, May 29, 2024, and June 21, 2024. As a result of these visits, Department staff observed and cited the Facility for violating Regulation 61-84 by:

- Failing to have sufficient staff members/direct care volunteers on duty for each eight residents during non-peak hours;
- Failing to appropriately respond to residents' needs during non-peak hours; and
- Failing to comply with all current Federal, State, and local laws and regulations concerning a resident's care.

Enforcement: On July 2, 2024, the Department notified the Facility that it was considering enforcement action. On July 16, 2024, the parties met for an enforcement conference. The Department and the Facility agreed to resolve this matter though a Consent Order which was executed on October 29, 2024. The Facility agreed to: pay a \$3,000 monetary penalty with \$2,000 being due 30 days after execution of the Consent Order and the remaining \$1,000 being stayed upon a six-month period of substantial compliance with Regulation 61-84 and the Consent Order; initiate action to correct the violations that initiated the enforcement and ensure all violations are not repeated; and schedule and attend a compliance assistance meeting with the Department within 45 days of execution of the Consent Order.

Prior Orders: None.

2. Generations of Chapin – Licensed CRCF at 431 E. Boundary St., Chapin, SC 29036

Inspection(s) and Violation(s): Department staff conducted an investigation of the Facility on July 1, 2024. As a result of this visit, Department staff observed and cited the Facility for violating Regulation 61-84 by:

- Failing to use devices specifically designed as restraints on a resident; and
- Failing to comply with all current Federal, State, and local laws and regulations concerning resident care, resident rights and protections, and privacy and disclosure requirements.

Enforcement: On August 16, 2024, the Department notified the Facility that it was considering enforcement action. On September 5, 2024, the parties met for an enforcement conference. The Department and the Facility agreed to resolve this matter though a Consent Order which was executed on October 24, 2024. The Facility agreed to: pay a \$3,500 monetary penalty within 30 days of execution of the Consent Order; initiate action to correct the violations that initiated the enforcement and ensure all

violations are not repeated; and schedule and attend a compliance assistance meeting with the Department within 45 days of execution of the Consent Order.

Prior Orders: None.